

# FORD TOURNEO CUSTOM



Go Further



Visionary. Ingenious. Remarkable.  
Every car bears his signature.

*Henry Ford*



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360°









# You speak...

Welcome to the next generation of in-vehicle connectivity. Voice-activated **Ford SYNC with AppLink\*** offers connectivity so advanced, it lets you play music, make and receive hands-free calls and even control apps on your smartphone – all with a simple voice command.



\*Requires a compatible mobile phone. (SYNC AppLink is available from summer 2014) You can browse a list of AppLink-compatible apps from [Ford.co.uk](http://Ford.co.uk), or via the App Catalog available in iOS and Android stores. SYNC AppLink and Emergency Assistance not supported by all European languages. See [Ford.co.uk](http://Ford.co.uk) for latest information.





# ... Ford SYNC responds.

**Ford SYNC with SYNC AppLink\*** responds to spoken commands so you can keep your hands on the wheel and eyes on the road. Make and receive calls or play music via Bluetooth® technology. The system automatically uploads and remembers your phone contacts. And lets you access music from USB drive or other devices. Plus the Ford Emergency Assistance\* is designed to assist occupants to place an emergency call and provide the emergency services with vehicle location information in their own language. (Standard on Titanium and Zetec, option on Style)

\*Ford Emergency Assistance operates in over 30 European countries. This feature works when paired with a compatible connected mobile phone that is with you and switched on when an airbag is deployed or a sensor that registers a crash deactivates the fuel pump. SYNC AppLink and Emergency Assistance are not supported by all European languages. See Ford.co.uk for latest information.

**Note** The Bluetooth® trademark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Ford Motor Company Limited and its associated companies is under licence. Other trademarks and trade names are those of their respective owners.

Model shown is a Tourneo Custom Titanium.







## Space for everyone.

Settle into the Ford Tourneo Custom's roomy and luxurious interior and you'll enjoy the very latest in executive travel. Great to sit in and great to drive, it can accommodate up to nine people\* in superb comfort. Or, thanks to its flexible seating configurations, be turned into one of the most spacious and well-appointed vehicles on the road, with plenty of extra room for bags and equipment.

\*Available with a choice of eight or nine seats, including the driver. Model shown is a Ford Tourneo Custom (L2) Titanium in Tectonic Silver metallic paint (option).



# Space for everything.

Tourneo Custom is the definitive Smart People Mover. Wide-opening sliding side doors – the largest in their class – and a large glazed tailgate offer easy access to the elegant and accommodating interior. While a host of thoughtful features, including convenient running boards and a range of useful stowage areas, provide even greater levels of space and versatility.



### Sliding doors and running boards

Running boards fitted below the two sliding doors make getting in and out even easier, while enhancing Tourneo Custom's luxurious style. (Standard)



### Privacy glass and rear window blinds

Integrated sunblinds can be easily raised to shield rear occupants from the bright sunlight. Privacy glass adds a further level of screening and sophistication. (Sunblinds only fitted to 2<sup>nd</sup> row on L1 models; Option on Style and Zetec, standard on Titanium)



### ISOFIX child seat fixing points

For enhanced passenger safety, ISOFIX child seat attachments points are available on the centre and driver's side of the second row, and the centre seat of the third row. (Standard)



### Integrated roof rack

Holds 130 kg and, when not in use, folds level with the roof line to improve fuel economy and reduce wind noise. (Option)

\*Item covered by third party supplier's warranty, please see back cover for details.







# See and be seen.

## **Automatic headlights and day running lights**

Stand out at any time with Tourneo Custom's powerful, high-mounted headlights, integrated day running lights and elegant tail lights. Automatic headlights switch on when light levels fall, while a courtesy delay feature means they remain on for a short time to illuminate your path in the dark. (Automatic headlights standard on Zetec and Titanium, option on Style)

## **Projector-style headlights with static cornering lights**

When you turn the steering wheel beyond 30 degrees, cornering lights illuminate the appropriate side of the road for extra visibility at night. (Standard on Zetec and Titanium, option on Style)

Model shown is a Tourneo Custom L1 Titanium in Midnight Sky metallic body colour (option).



# Efficiency to the power of 3.

## 100 PS 2.2 Duratorq TDCi

Tourneo Custom's 100 PS (74 kW)/310 Nm diesel engine, with standard Ford Auto-Start-Stop, Ford Smart Regenerative Charging and optional Acceleration Control deliver class-leading fuel-efficiency and CO<sub>2</sub> emissions\*.

## 125 PS 2.2 Duratorq TDCi

Renowned for its reliability and efficiency, Tourneo Custom's 125 PS (92 kW)/350 Nm engine offers an outstanding combination of power and economy. Together with the two other engine options, the 125 PS unit complies with strict EU Stage V LDT emission standards and drives the front wheels through a 6-speed manual transmission.



## 155 PS 2.2 Duratorq TDCi

The high-power version of the Duratorq TDCi produces a muscular 155 PS (114 kW) and an impressive 385 Nm of maximum torque. As the most powerful engine in the range, it delivers both a strong performance and a rewarding driving experience.



\*All Ford Tourneo Custom models return 43.5 mpg with CO<sub>2</sub> emissions of 172 g/km.





## Smart technology to keep you safe.

A full line-up of passive and active safety features make use of the latest technology to protect you, your passengers and your belongings.

### 1. Cruise control with adjustable Speed Limiter

Cruise control lets you set the pace, while the adjustable Speed Limiter allows you to set a maximum speed that you do not wish to be exceeded. (Standard on Zetec and Titanium, option on Style)

### 2. Lane Keeping Alert<sup>\*02)</sup>

Designed to recognise when the vehicle drifts towards road markings without using the indicator, and alerts you with vibrations through the steering wheel. (Option)

### 3. Traction Control<sup>1)</sup>

If wheel slip is detected at low speed, this system can distribute more torque to the wheel with most traction. (Standard)

### 4. Electronic Stability Control (ESC)<sup>01)</sup>

Senses when the vehicle deviates from your chosen line and aims to keep you on track by automatically regulating braking and engine output. (Standard)

### 5. Impressive towing ability

With up to 2,150 kg maximum towing capacity, Tourneo Custom offers impressive pulling power along with a range of safety features to help keep you and your trailer secure. (Commercial users may require a digital tachograph. A fitting kit is available from your Ford Dealer)

### 6. Trailer Sway Control<sup>1)</sup>

Designed to detect when trailer sway occurs and to help counteract it to bring the trailer under control. (Standard, compatible with Ford factory-fit tow bar)

### Hill Start Assist<sup>02)</sup>

Designed to temporarily prevent you from rolling down a slope when you move your foot from the brake pedal to the accelerator pedal. It works in forward and reverse gears, so is ideal for towing or when on an incline. (Standard)

<sup>01)</sup>Uses sensors.

<sup>\*</sup>Operates at speeds over 40 mph on multi-lane roads with clearly visible lane markings.

<sup>1)</sup>Safety feature.

<sup>2)</sup>Driver assistance feature.



# A welcome you can feel.

When it comes to comfort and well-being, Ford Tourneo Custom excels, offering the style and quality of a luxury saloon along with the versatility and interior space of a people mover, with seating for up to nine occupants. A wealth of thoughtful equipment provides even greater levels of refinement. The driver's seat and steering column are fully adjustable so you can find your ideal driving position, while your passengers can relax with options such as rear compartment air conditioning, reclining seat backs and leather trim.



## **Power-operated and heated driver's seat**

With 10 ways to adjust the heated driver's seat, you can find your most comfortable driving position with ease. (Option on Titanium)



# Complete versatility.



Tourneo Custom L1.

Tourneo Custom L2.



Tourneo Custom 8-9 seats L1.



Tourneo Custom 8-9 seats L2.

## Flexible rear seats

Each seat back can fold forward to create a flat workspace. The whole seat can fold forward again to take up minimal space or, for even more room, each seat can be completely removed.



## Take a seat in premium class

Whatever you're carrying, from passengers and luggage to the unexpected, Tourneo Custom is versatile enough to find space for them all. Use all the seats to accommodate occupants in luxurious comfort. Or fold, tumble or stow the second- and third-row seats in more than 400 different ways to create limousine-like space or to maximise the luggage area, without leaving any seats behind.



## Clever seating solutions

The generously proportioned interior of the Ford Tourneo Custom unites space with smart versatility. It can carry nine in complete luxury, or be easily reconfigured to offer up to 5.8 cu.m of luggage space\*.

\*5.1 cu.m for the L1, measured in cubic metres.



# Tourneo Custom series.



## Style

### Key exterior features

- Twin sliding side doors with steps
- Door mirrors with blind spot eliminator and integrated side indicator
- Electrically-operated front windows with one-shot up/down on driver's side
- Flip-open second row windows
- Headlights with courtesy delay
- Day running lights
- Glazed rear tailgate with wash/wipe
- Remote control central double locking

### Engines

- 100 PS (74 kW)/310 Nm
- 125 PS (92 kW)/350 Nm
- 155 PS (114 kW)/385 Nm

## Zetec

### Key exterior features, in addition to Style

- 15" steel wheels with full wheel covers
- Projector-style headlights with integral cornering lights
- Body colour front bumper
- Front fog lights
- Electrically-operated, power-foldable, and heated door mirrors
- Heated windscreen and low washer fluid sensor
- Remote control central double locking with two key fobs
- Rear privacy glass
- Rain-sensing front wipers

- Automatic headlights
- Front and rear parking sensors

### Engines

- 100 PS (74 kW)/310 Nm
- 125 PS (92 kW)/350 Nm
- 155 PS (114 kW)/385 Nm

## Titanium

### Key exterior features, in addition to Zetec

- 16" alloy wheels
- Body colour bodyside mouldings
- Body colour rear bumper
- Body colour door and tailgate handles
- Electrically-operated and heated, power-foldable door mirrors with body colour housings
- Perimeter alarm

### Engines

- 125 PS (92 kW)/350 Nm
- 155 PS (114 kW)/385 Nm





## Style

(Shown left)

### Key interior features

- Auto-Start-Stop
- Trip computer
- Electrically-operated front windows
- Rear courtesy lights with theatre-style dimming
- Side door step courtesy lights
- Rubber floor covering in rear passenger and luggage compartment
- Driver's airbag, front passenger's airbag, front seat side thorax airbags and side curtain airbags

### Option pack available:

#### Visibility Pack

## Zetec

(Shown right)

### Key interior features, in addition to Style

- Radio/CD system with 3.5" dot matrix multi-function display, Ford SYNC with Emergency Assistance\* and audio streaming, USB connectivity, steering wheel remote audio controls, four front and two rear speakers
- Leather-trimmed steering wheel
- Cruise control with adjustable Speed Limiter
- Front air conditioning with pollen filter
- Carpet floor covering in passenger and luggage compartment
- Lockable glove box

### Option pack available:

#### Visibility Pack Premium

\*Ford Emergency Assistance operates in over 30 European countries. This feature works when paired with a compatible mobile phone that is with you when an airbag is deployed or the fuel pump shut off switch is activated. See your local Ford website for latest information.







## Titanium

### Key interior features, in addition to Zetec

- Radio/CD system with DAB
- Rear compartment air conditioning
- Sunblinds on 2nd row, plus 3rd row on L2 models

### Option pack available:

#### Visibility Pack Premium

- Lane Keeping Alert with Driver Alert
- Rear-view camera with Trailer Hitch Assist
- Automatic headlights with Auto High Beam
- High series instrument cluster with colour display





# We chose Tectonic Silver. Which one will you choose?

The new Tourneo Custom owes its beautiful and durable exterior to a thorough multi-stage painting process. From the wax-injected steel body sections to the hard-wearing top coat, new materials and application processes ensure it will retain its good looks for many years to come.

**Note** The images used are to illustrate body colours only and may not reflect the vehicle described. Colours and trims reproduced within this brochure may vary from the actual colours, due to the limitations of the printing processes used.

\*Metallic body colours, special metallic body colours and leather trim are options, at extra cost.

## Allergy-friendly interior

Ford Tourneo Custom's interior uses materials that minimise the risk of an allergic reaction. Models fitted with air conditioning also have a high-performance pollen filter to prevent dust and pollen entering the passenger compartment.



### Style

Insert: Lane in Soft Charcoal  
Bolster: Max in Charcoal Black

### Zetec

Insert: Lane in Soft Charcoal  
Bolster: Max in Charcoal Black

### Titanium

Insert: Ecco in Medium Stone  
Bolster: Max in Charcoal Black

### Titanium

Insert & bolster: Torino leather in Medium Stone\*



**Frozen White**  
Solid body colour



**Race Red**  
Solid body colour



**Blazer Blue**  
Solid body colour



**Tectonic Silver**  
Special metallic body colour\*



**Moondust Silver**  
Metallic body colour\*



**Midnight Sky**  
Metallic body colour\*



**Stratosphere**  
Special metallic body colour\*



**Deep Impact Blue**  
Metallic body colour\*



**Panther Black**  
Metallic body colour\*



Mechanical features

	Style	Zetec	Titanium
Technology			
Auto-Start-Stop	●	●	●
cDPF (coated diesel particulate filter)	●	●	●
Acceleration Control	○	○	○
Ford Eco Mode (driver information system)	●	●	●
Brakes			
Dual-circuit, with self-adjusting servo-assistance and ABS. Front & rear discs	●	●	●
Fuel tank			
80 litres	●	●	●
95 litres	○	-	-
Ford Easy-Fuel capless refuelling system with misfuel inhibit	●	●	●
Steering			
Power-assisted steering	●	●	●
Steering column – Rake- and reach-adjustable	●	●	●
Suspension			
Front, independent MacPherson struts, coil springs, stabiliser bar and gas-pressurised shock absorbers. Rear, leaf springs and gas-pressurised shock absorbers	●	●	●
Engine Governors			
Speed Limiter – 56 mph	○	○	○
Speed Limiter – 62 mph	○	○	○
Speed Limiter – 70 mph	○	○	○

● = Standard, ○ = Option, at extra cost.



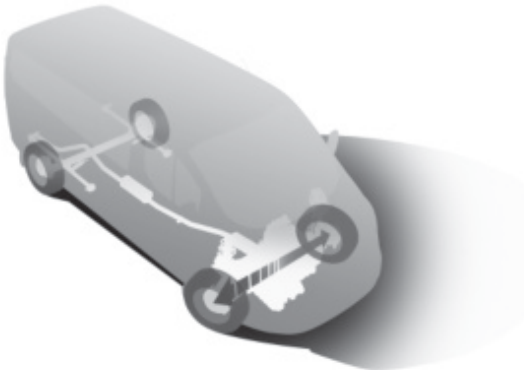
Even better ride and handling

Ford Tourneo Custom's driving qualities have been fine-tuned with new stiffer mounting bushes and brackets.

More rewarding to drive

Tourneo Custom's Torque Vectoring Control<sup>a</sup> is designed to improve traction, roadholding and agility when cornering by continuously optimising the engine torque distributed to each front wheel to match the amount of grip each has available. The result is a more rewarding driving experience. (Standard)

<sup>a</sup>Uses sensors.



Exterior features

	Style	Zetec	Titanium
Design features			
Door mirrors – Blind Spot Eliminator and integrated side indicator	●	●	●
Door mirrors – Manual, self-colour housing	●	-	-
Door mirrors – Electrically-operated, heated, self-colour housing	○	-	-
Door mirrors – Power-foldable, electrically-operated, heated (body colour housing on Titanium)	○	●	●
Bodyside mouldings – Body colour	-	-	●
Bumper – Body colour front bumper	-	●	●
Bumper – Body colour rear bumper	-	-	●
Door handles – Body colour	-	-	●
Tailgate handle – Body colour	-	-	●
Rear privacy glass (33% luminous transmittance)	○	●	●
Heated rear window	●	●	●
Roof rack – Integrated and stowable	○	○	○
Mudflaps – Front/rear	●/○	●/○	●/○
Tow bar with Trailer Sway Control with 13-pin electrics (tachograph may be required)	○	○	○
Paint – Metallic	○	●+	●+

● = Standard, ○ = Option, at extra cost, ●+ = Option, No charge.

Class-leading turning circle

10.9 m turning circle\*

With its impressive 10.9 m kerb-to-kerb turning circle, the Ford Tourneo Custom L1 is the ideal choice for demanding city driving.

<sup>a</sup>L1 version with standard wheels; 11.6 m with 16" alloy wheels.

10.9 m  
turning circle\*





Exterior features

	Style	Zetec	Titanium
Wheels			
Steel – 6½x15" (Fitted with 215/65 R15 tyres)	●	●	–
Alloy – 6½x16" (Fitted with locking wheel nuts and 215/65 R16 tyres)	–	○	●
Wheel covers – Half caps	●	–	–
Wheel covers – Full	–	●	–
Spare – Full size with tool kit	●	●	●
Convenience features			
Headlights – Projector style halogen reflector lights with blue highlight and static cornering lights	○	●	●
Headlights – Headlight courtesy delay	●	●	●
Day Time Running Lights	●	●	●
Front fog lights	○	●	●
Doors – Left and right side, sliding glazed doors with side steps	●	●	●
Doors – Glazed rear tailgate with wash/wipe	●	●	●

Never misfuel again

Ford Easy-Fuel capless refuelling

Misfuelling costs drivers millions of Pounds a year, both in repair bills and in lost time. Ford Easy-Fuel capless refuelling system ensures nobody can accidentally fill up with the wrong fuel. Plus there are no dirty fuel caps to touch either. (Standard)

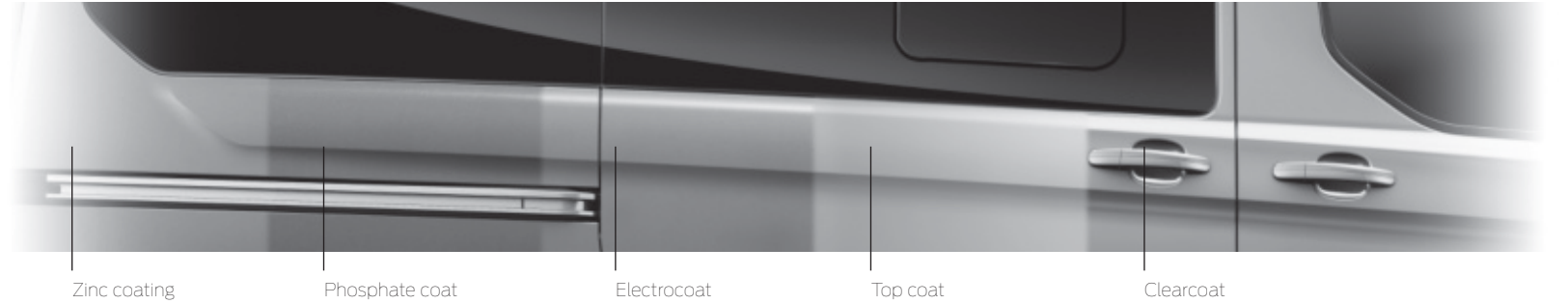
Exterior features

	Style	Zetec	Titanium
Parking distance sensors – Front and rear	○	●	●
Windows – Second row, passenger's side, flip open	●	●	●
Windows – Second row, driver's side, flip open	●	●	●
Windows – Third row, driver and passenger's side, fixed	●	●	●
Wipers – Front, variable interval/intermittent with electrically-operated wash	●	●	●
Wipers – Rear with auto reverse wipe and electrically-operated wash	●	●	●
Visibility Pack – Heated windscreen, washer fluid sensor, electrically-operated mirrors.	○	–	–
Visibility Pack High – Heated windscreen, washer fluid sensor, electrically-operated, heated and power-foldable mirrors, automatic headlights, rain-sensing wipers, front fog lights, cluster variable dimming.	–	●	●
Visibility Pack Premium – Rear-view camera, Lane Keeping Alert with Driver Assist and high series instrument cluster with colour display	–	○	○
Lane Keeping Alert (includes Driver Alert), high series instrument cluster, leather-trimmed steering wheel, heated windscreen, automatic headlights with auto-dipping, and rain-sensing wipers.	○	○	○

● = Standard, ○ = Option, at extra cost, ●+ = Option, No charge.

12-year perforation warranty

The new Tourneo Custom owes its durable exterior to a thorough multi-stage painting process. From the wax-injected steel body sections to the hard-wearing top coat, new materials and application processes ensure it will retain its good looks for many years to come.





Safety

	Style	Zetec	Titanium
Safety and driver assistance			
Anti-lock brakes – Electronic, 4-wheel <sup>1)</sup>	●	●	●
Electronic Stability Control (ESC) <sup>1)</sup>	●	●	●
Hill Start Assist (HSA) <sup>2)</sup>	●	●	●
Load Adaptive Control (LAC) <sup>1)</sup>	●	●	●
Emergency Brake Assist (EBA) <sup>1)</sup>	●	●	●
Emergency Brake Warning (flashes hazard lights under heavy braking) <sup>2)</sup>	●	●	●
Roll-Over Mitigation (ROM) <sup>1)</sup>	●	●	●
Trailer Sway Control (TSC) standard with Ford tow attachments <sup>1)</sup>	○	○	○
Airbag – Driver's <sup>1)</sup>	●	●	●
Airbag – Front passenger's* <sup>1)</sup>	●	●	●
Airbag – Front side airbags <sup>1)</sup>	●	●	●
Airbag – Front side curtain airbags <sup>1)</sup>	●	●	●
Seat belts – 3-point diagonal inertia reel (all seats) <sup>1)</sup>	●	●	●
ISOFIX – child seat 3 attachments – Centre (2nd & 3rd row) and drivers side (2nd row) seats <sup>1)</sup>	●	●	●

First-in-class 5-star Euro NCAP rating

Safety without compromise

Ford Tourneo Custom is officially one of the safest vehicles on the road. It was awarded the maximum 5-star overall safety rating from Euro NCAP. In addition, the Tourneo Custom received two Euro NCAP Advanced Rewards in recognition of its Lane Keeping Alert technology and SYNC Emergency Assistance system.



Stop safer

Tourneo Custom makes driver and passenger protection its top priority. Standard safety features include ABS with Emergency Brake Assist (EBA) to help reduce emergency stopping distances. Larger brake pads last longer and are more resistant to brake fade, while wear sensors indicate when pads are due for replacement.



Driver Alert<sup>2)</sup>

Designed to warn you if the system detects driving behaviour that indicates a drop in alertness levels. Initially, a warning icon is displayed in the instrument cluster, followed by a warning chime if driving alertness further declines. (Standard with Lane Keeping Alert<sup>2)</sup>)

<sup>1)</sup>Uses sensors. <sup>2)</sup>Safety feature. <sup>3)</sup>Driver assistance features.



Security

	Style	Zetec	Titanium
Security			
Alarm – Perimeter	○	○	●
Immobiliser – Safeguard Passive Anti-Theft System (PATS) (Insurance-approved Category 2 immobiliser)	●	●	●
Locks – Power door deadlocks	●	●	●
Locks – Remote control central locking with one key fob	●	–	–
Locks – Remote control central locking with two key fobs	–	●	●
Locks – Passenger vehicle 2 stage unlocking	●	●	●
Locks – Auto relocking, doors relock after 45 seconds if no door is opened	●	●	●
Locks – Audio mislock feedback, audible signal if a door is ajar when locking activated	●	●	●
Locks – Key-operated bonnet release	●	●	●
Vehicle Identification Number – Visible	●	●	●

● = Standard, ○ = Option, at extra cost. <sup>1)</sup>Safety feature. <sup>2)</sup>Driver assistance feature. **\*Note: A rear-facing child seat should never be placed in the front passenger seat when the Ford vehicle is equipped with an operational front passenger's airbag.**

4,500 virtual and real-world crash tests



Smarter engineering for greater peace of mind

With 4,500 crash tests to its name – in both the real and virtual worlds – the all-new Tourneo Custom is designed to keep its occupants as safe as possible. Outstanding protection begins in the stiff body structure, with increased levels of high-strength and ultra-high-strength steel. And is complemented by a range of safety innovations, including a full array of airbags, plus advanced chassis and braking technology.

Side curtain airbags<sup>2)</sup>

Designed to help protect the driver's and passengers' heads from injury. (Standard)



## Ford SYNC with AppLink\*

The next generation of in-car connectivity. Ford SYNC lets you operate most popular MP3 players, Bluetooth®-enabled phones and USB drives and even control apps on your smartphone with remarkably simple voice commands. (Option)

### Key features include

- Select music or make calls hands-free using simple voice commands
- Reads out incoming text messages from your connected phone
- Traffic alerts
- Emergency Assistance\* feature designed to assist the occupants to call the emergency services in the event of an accident, in over 30 European countries
- SYNC AppLink lets you control apps on your smartphone using voice commands (compatible mobile phone required. Available from summer 2014)

**Note** The Bluetooth® trademark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Ford Motor Company Limited and its associated companies is under licence. Other trademarks and trade names are those of their respective owners.

### Audible SMS

Have your incoming text messages read to you from your connected phone, including commonly-used abbreviations and emoticons, and you can even respond with a choice of 15 preset text messages.



# Voice-controlled system

Select music or make calls with Ford SYNC – all hands-free using simple voice commands.



### Remote audio controls

Keep your hands on the wheel and your MP3 on the right track. (Remote audio controls and MP3 connection are standard)



\*Ford Emergency Assistance operates in over 30 European countries. This feature works when paired with a compatible connected mobile phone that is with you and switched on when an airbag is deployed or a sensor that registers a crash deactivates the fuel pump. AppLink and Emergency Assistance are not supported by all European languages. For latest information and a full list of AppLink-compatible apps please visit [Ford.co.uk](http://Ford.co.uk). SYNC AppLink available from summer 2014.

**Note** The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Ford Motor Company Limited and its associated companies is under licence. Other trademarks and trade names are those of their respective owners.

## Bluetooth® Audio Streaming

Stream your music collection from your compatible MP3 player or mobile phone to the vehicle's audio system.

## Emergency Assistance\*

Automatically calls the emergency services on your paired Bluetooth®-enabled phone when an airbag is deployed. (Available in selected markets. Please see your Ford Dealer for details)



## Hands-free phone control

Part of Ford SYNC.

## SYNC AppLink

Control your favourite mobile apps from your supported smartphone using voice commands and buttons on the steering wheel. (Compatible mobile phone required. Available from summer 2014)

## Navigation

3D map stored on SD card shows points of interest on a 5" colour screen. Also includes traffic announcements. (Option)





Interior features

	Style	Zetec	Titanium
Design features			
Floor covering – Cab, carpet	-	●	●
Floor covering – Rear, rubber	●	-	-
Floor covering – Rear, carpet	-	●	●
Steering wheel – 4-spoke polyurethane	●	-	-
Steering wheel – 4-spoke, leather-trimmed	-	●	●
Gearshift knob – Leather-trimmed	-	●	●
Interior lighting			
Courtesy lights – Header-mounted, front passenger and side door step wells	●	●	●
Courtesy lights – Rear lights and map reading lights with theatre-style dimming	●	●	●
Interior lighting/battery saver – 30 minutes	●	●	●
Audio and communications systems			
Audio – Pre-equipment pack	○	-	-
Radio – external AUX connection for music devices, Bluetooth® Hands-Free phone and Voice Control System with USB/iPod connectivity port and iPod functionality, remote audio controls, 2 front speakers, 2 rear speakers (ICE pack 2)	●	-	-
Radio with DAB, external AUX connection for external music devices, Bluetooth® Hands-Free Phone and Voice Control System with USB connectivity port and iPod® functionality, remote audio controls, two front speakers, two rear speakers (ICE Pack 3)	○	○	-
Radio/CD, 3.5" dot matrix display, extended integrated control panel, Ford SYNC – includes Emergency Assistance*, Bluetooth® and Voice Control and audible text messaging, USB and Privacy Mode, external AUX connection for external music devices, USB connectivity port with iPod® functionality, remote audio controls, four front speakers (two woofers and two tweeters), two rear speakers (ICE Pack 4)	○	●	○
Radio/CD with DAB, 3.5" dot matrix display, extended integrated control panel, Ford SYNC - includes Emergency Assistance*, Bluetooth® and Voice Control and audible text messaging, USB and Privacy Mode, external AUX connection for music devices, USB connectivity port with iPod® functionality, remote audio controls, four front speakers (two woofers and two tweeters), two rear speakers (ICE Pack 5)	○	○	●
Radio/CD/SD-navigation system with DAB, 5" TFT display, extended integrated control panel, Ford SYNC – includes Emergency Assistance*, Bluetooth® and Voice Control and audible text messaging, USB and Privacy Mode, external AUX connection for external music devices, USB connectivity port with iPod® functionality, remote audio controls, four front speakers (two woofers and two tweeters), two rear speakers (ICE Pack 11)	○	○	○

Recharge on the go

Storage compartment with power point, and USB and AUX MP3 sockets above instrument cluster

Cleverly concealed storage compartment for safe stowage of items. (Storage and power point is standard; USB and AUX sockets only offered when audio system is specified)



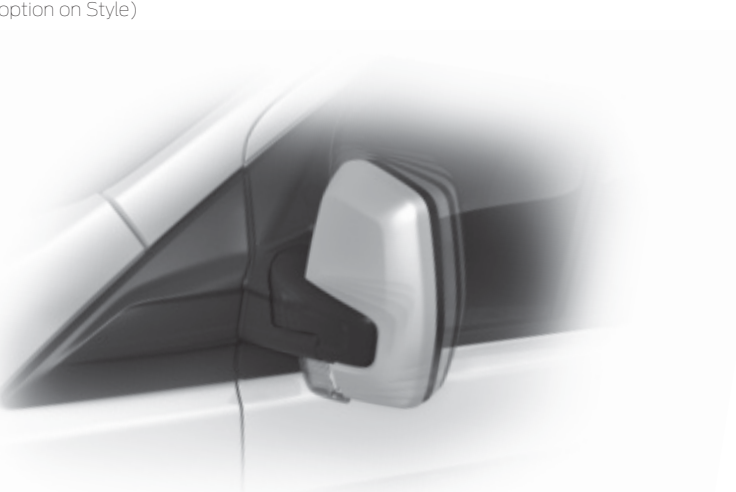
Interior features

	Style	Zetec	Titanium
Instruments and controls			
Trip computer (distance to empty, instant and average fuel consumption, average speed, outside temperature)	●	●	●
Water in fuel filter with sensor	●	●	●
Battery – Twin Improved Flooded (IF), Cold start (-20°C)	●	●	●
Tachograph – Digital, electronic, 24-hour	○	○	○
Cruise control (includes leather-trimmed steering wheel, Adjustable Speed Limiting Device)	○	●	●
Shift indicator light	●	●	●
Comfort and convenience			
Air conditioning – Front, filter-air pollen purifier	○	●	●
Air conditioning – Rear (includes front air conditioning)	○	○	●
Assist handle – Located on B-pillar	●	●	●
Bottle holder – Twin, 2-litre bottle capacity, facia-mounted	●	●	●
Cup holder – Twin, facia-mounted, in base	●	●	●
Glovebox – With lid and A4 file storage capability	●	●	●
Glovebox – With lockable lid	-	●	●
Heater – PTC	●	●	●
Heater – Rear compartment (as part of air conditioning, on Titanium)	○	○	●

● = Standard, ○ = Option, at extra cost.  
The Bluetooth® trademark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Ford Motor Company is under licence. Other trademarks and trade names are those of their respective owners. \*Ford Emergency Assistance operates in over 30 European countries. This feature is designed to work when paired with a compatible connected mobile phone that is with you when an airbag is deployed or a sensor registers that a crash deactivates the fuel pump. See your local Ford website for latest information.

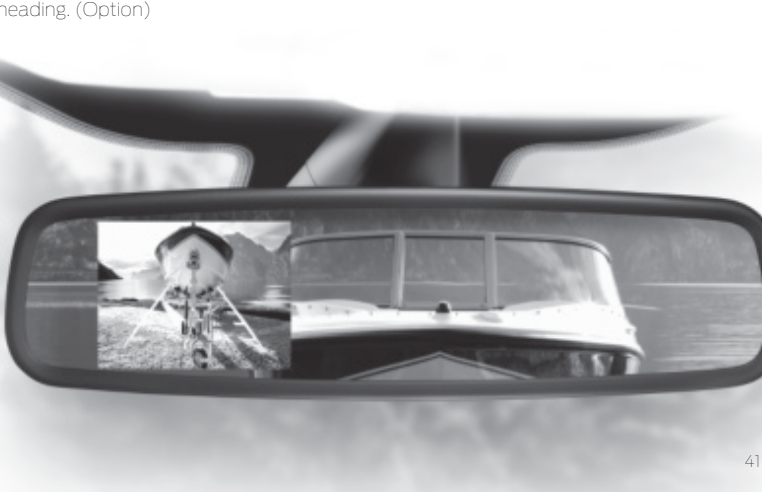
Power-foldable mirrors

Ideal when parking in narrow streets. Side repeater lights are positioned on the inner edge of the mirror to minimise accidental damage. (Standard on Titanium and Zetec, option on Style)



Rear-view camera

Select reverse and the image from the rear-view camera comes on automatically in the rear-view mirror. Marker lines overlaid on the camera image indicate where the vehicle is heading. (Option)





Interior features

	Style	Zetec	Titanium
Power point socket – 2 x 12V (located on instrument panel and in stowage bin)	●	●	●
Power point socket – 12V (located in rear)	○	○	○
Power point – 150 Watt (230 volt) power converter	○	○	○
Smokers' Pack – Cigar lighter and ash cups	○	○	○
Storage – Front door map pockets	●	●	●
Storage – Driver's side, storage compartment on facia top with lift-up lid	●	●	●
Storage – Centre stack-mounted car park/toll ticket holder	●	●	●
Sunblinds – 2nd and 3rd row (2nd row only, on L1)	○	○	●
Windows – Front, electrically-operated (driver's side – one shot up/down)	●	●	●
Rear-view camera in rear-view mirror (includes Trailer Hitch Assist)	○	○	○
Seats			
Driver's seat – 10-way heated (fore/aft; recline; height; tilt; and lumbar) with armrest	●	●	●
Front passenger's seat – Single, 8-way heated seat (fore/aft; recline; height; tilt) with armrest	●	●	-
Front passenger's seat – Single, 10-way heated seat (fore/aft; recline; height; tilt and lumbar) with armrest	-	-	●
Front passenger's seat – Dual, heated, (9-seat only)	○	○	○
Rear seats – Second row, triple wide seats (2+1), foldable and detachable	●	●	●
Rear seats – Third row, triple wide seats (2+1), foldable and detachable	●	●	●
Rear seat recline with 2nd row armrests	-	●	●

● = Standard, ○ = Option, at extra cost.

Air flow rate increased by 140%

**Aircraft-style ventilation**  
Rear seat occupants each have their own individual air vent. Two foot level outlets are also provided for each row of seats. (Standard)

**High-performance heating and ventilation system**  
Increased air flow means faster demisting and a more comfortable climate for passengers.

**Air conditioning**  
A separate air conditioning system is available for the rear passenger compartment with its own rotary controls. (Standard on Titanium, option on Style and Zetec)

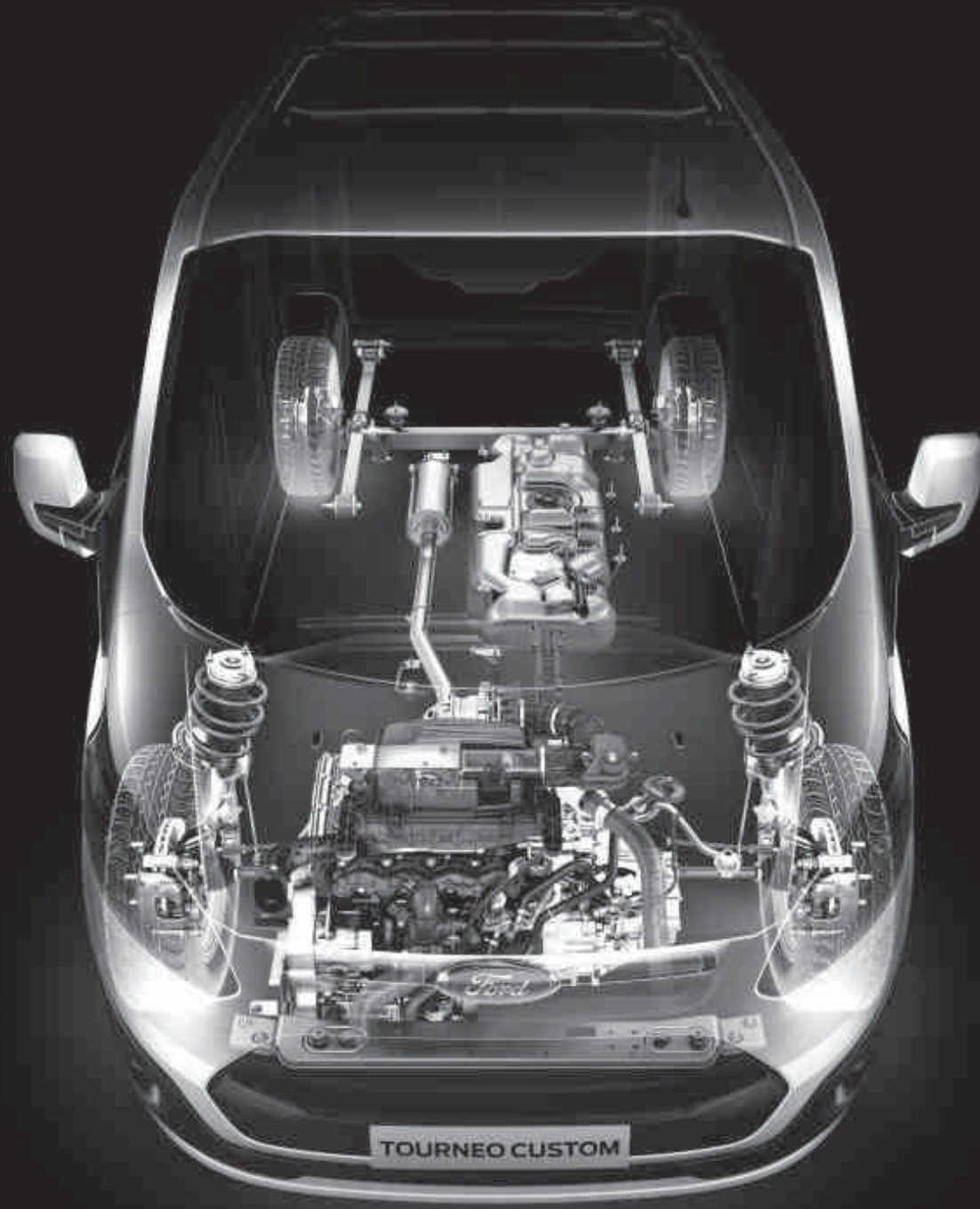
400 different seat configurations

- Widest side door access**  
Tourneo Custom has a class-leading 930 mm side door opening for easy access to the passenger compartment.
- Room to stretch out**  
Generous head and legroom means there's plenty of room to stretch out and relax.
- Rear seat armrests**  
For added comfort, armrests are available for the outer seats in the second row. (Standard on Zetec and Titanium)

**Sliding doors that are easier to use**  
Designed for greater durability and even easier operation, the sliding door features a new double-action release handle and beeps a warning if not shut or locked correctly.

**Reclining seats**  
Rear seat backrests can recline for extra comfort. (Standard on Zetec and Titanium)





**Proven Duratorq diesel engine technology**  
Renowned for its reliability and efficiency, the Tourneo Custom's 2.2-litre Duratorq TDCi engine comes with a choice of three power and torque outputs.

Weights, loads and fuel

Weights, loads and fuel

	Maxi-mum Power PS (kW)	Torque Nm	Gross pay-load <sup>e</sup>	Gross vehicle mass (kg)	Kerb mass (kg) <sup>•</sup>	Front axle plated mass (kg)	Front axle kerb mass (kg)	Rear axle plated mass (kg)	Rear axle kerb mass (kg)	Axle ratio	Max. GTM (kg)	Max. trailer weight braked (un-braked)	CO <sub>2</sub> emissions (g/km) <sup>oo</sup>	Fuel consumption in mpg (L/100 km) <sup>oo</sup>		
														Urban	Extra Urban	Combined
300 L1 Tourneo Custom (M1)																
2.2 Duratorq TDCi 100 PS (74 kW)	100 (74)	310	896	3000	2104	1600	1215	1550	889	4.19	4400	1450 (750)	172	38.7 (7.3)	46.3 (6.1)	43.5 (6.5)
2.2 Duratorq TDCi 125 PS (92 kW)	125 (92)	350	896	3000	2104	1600	1215	1550	889	4.19	5100	2150 (750)	172	38.7 (7.3)	46.3 (6.1)	43.5 (6.5)
2.2 Duratorq TDCi 155 PS (114 kW)	155 (114)	385	896	3000	2104	1600	1215	1550	889	4.19	5100	2150 (750)	172	38.7 (7.3)	46.3 (6.1)	43.5 (6.5)
300 L2 Tourneo Custom (M1)																
2.2 Duratorq TDCi 100 PS (74 kW)	100 (74)	310	822	3000	2178	1725	1284	1550	894	4.19	4400	1400 (750)	172	38.7 (7.3)	46.3 (6.1)	43.5 (6.5)
2.2 Duratorq TDCi 125 PS (92 kW)	125 (92)	350	822	3000	2178	1725	1284	1550	894	4.19	5100	2100 (750)	172	38.7 (7.3)	46.3 (6.1)	43.5 (6.5)
2.2 Duratorq TDCi 155 PS (114 kW)	155 (114)	385	822	3000	2178	1725	1284	1550	894	4.19	5100	2100 (750)	172	38.7 (7.3)	46.3 (6.1)	43.5 (6.5)

**L1** = Short Wheelbase. **L2** = Long Wheelbase. All models are 6-speed manual transmission. **GVM** – Gross vehicle mass. The total permissible all-up weight of a rigid vehicle – i.e. with body, payload, ancillaries, fuel, oil, water, driver and crew. **\*Kerb mass** – The weight of the complete vehicle and all equipment including fuel and water, but without the payload, driver or any crew. **GTM** – Gross train mass. The total permissible all-up weight of a rigid vehicle (see GVM) together with its trailer and load. Trailers of the above capacities should only be used within the plated GTM limits. Dependent on the driveline combination and payload of the prime mover, it may not be possible to tow trailers of the maximum capacities mentioned. A tachograph may be required for towing. **\*Gross payload** = Gross vehicle mass, less kerb mass. All kerb masses quoted in this brochure are subject to manufacturing tolerances and are for models with minimum equipment. Trend and Titanium models will have greater kerb masses and, therefore, lower payloads due to the increased amount of standard equipment. Any additional options specified on the vehicle will reduce the payload accordingly. <sup>oo</sup>The declared fuel consumptions and CO<sub>2</sub> emissions for Stage IV engines are measured according to the technical requirements and specifications of European Directive 80/1268/EEC and ECE R101.01. The declared fuel consumption and CO<sub>2</sub> emissions for Stage V engines are measured according to the technical requirements and specifications of European Regulation (EC) 715/2007 and latest amendment. Fuel consumption and CO<sub>2</sub> emissions are specified for a vehicle type and not for a single vehicle. The applied standard test procedure enables a comparison between different vehicle types; the specification and options selected may have an effect i.e. on vehicle weight and therefore on the emissions and fuel economy of the vehicle and also may influence the figures that appear in the individual vehicle documentation. This information is not part of any product offer made. Real world fuel consumption can vary as the fuel efficiency of a vehicle is influenced by (individual) vehicle configurations, driving behaviour, use of technical equipment such as air conditioning, as well as other non-technical factors.

Ford EConetic Technology

- Ford Duratorq TDCi advanced diesel engines – provide exceptional fuel economy and low CO<sub>2</sub> emissions
- Ford Auto-Start-Stop
- Ford Smart Regenerative Charging
- Ford Eco Mode driver information system – shows you when you're achieving optimum fuel efficiency
- Gear Shift Indicator – to aid economical driving
- Acceleration Control (option)
- Ford Battery Management System – improves battery life, fuel consumption and ensures ready-to-go reliability





Special Vehicle Options

	SVO Code	Feature Code	Style	Zetec	Titanium
Body					
Spare wheel access with rear tailgate closed	A532	D17BF	○	○	○
Electrical					
Engine RPM Speed Control, 1300-3000rpm	A003	DCNAB	○	○	○
2 High Performance Deep Cycle AGM Batteries (2 x 80Ah capacity, 800 CCA under driver's seat)	A736	HTCAC	○	○	○
Auxiliary fuse panel	A526	JZGAB	○	○	○
Beacon Preparation Pack – switch and wiring front and rear (includes Auxiliary fuse panel A526, and Mini Overhead Console – 1DIN)*	A606	JZFAC	○	○	○
Paint					
Special paint, 130 solid colours available, consult Dealer for details*	Various	Various	○	○	–
○ = Option, at extra cost. *SVO paint suffix must be entered at time of ordering. SVO paint pulls black (self-colour) bumpers, bodyside mouldings, mirror housing, and door handles. *Not to be ordered with tachograph, as utilises the same 1 DIN console.					

Added flexibility

1. ClimAir® wind deflector\*

Reduces wind turbulence and noise, allowing you a more enjoyable drive with the windows down, even during light rain. (Front and rear available) (Accessory)

2. X Vision Parking Sensors , audible\*

Linked to reverse gear. Provides an audible warning when the vehicle is reversing. (Accessory)

\*Item covered by third party supplier's warranty, please see back cover for details.



[illegible]

Choose

Use the form opposite to specify your new car right down to the wheels, audio, options and accessories, then take it to your Ford Dealer.

You can also specify your new car online using the Ford Configurator. It lets you instantly see what your car will look like – inside and out – from multiple angles. And a tally of your choices and their prices helps you keep to your budget. Visit [www.ford.co.uk/SBE/ConfigureYourVehicle](http://www.ford.co.uk/SBE/ConfigureYourVehicle)

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When it comes to financing your car, our size and expertise means we're well placed to provide you with a wide range of finance products.

Ford Credit\*\* provides straightforward finance products for your car whether you are a private or business user.

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When you drive away in your new car, we're with you all the way. Ford has the largest authorised service network in the UK to help you keep your car in the best condition.

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## Contact

Ford Credit Customer Services 0845 712 5490  
Ford Lease Customer Services 0844 600 1405



**\*\* Finance subject to status. Guarantee/indemnities may be required. Freepost Ford Credit.**

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 Business users visit [www.ford.co.uk/FordForBusiness](http://www.ford.co.uk/FordForBusiness)



## Dimensions

Dimensions		8/9-seat Tourneo	
			
<b>A</b>	Overall length	4972	5339
<b>B</b>	Overall width (with/without mirrors)	2272/1986	2272/1986
<b>C</b>	Overall height*	1827-1984	1827-1977
<b>G</b>	Side door entry width	1030	1030
<b>K</b>	Luggage space between wheel arches	1350	1350
	Luggage space width	1752	1350
	Luggage space floor to roof	1304	1304
	Luggage space length (at base of 3rd row seats)	665	1032
<b>L</b>	Loading height*	450-583	457-589
	Luggage capacity (cubic litres)	1.2	1.9
	Luggage capacity, rear seats removed (cubic litres)	5.1	5.8
Turning circle (m)			
Kerb to kerb (15"/16" Wheels)		10.9 / 11.6	12.2 / 12.8
Wall to wall (15"/16" Wheels)		11.6 / 12.2	12.8 / 13.4

\*Height dimensions show the range from minimum to maximum of a fully laden, lowest payload vehicle to unladen highest payload vehicle.

**Illustrations, descriptions and specifications.** This catalogue may not be correct at the time of going to print. However, Ford policy is one of continuous product development. The right is reserved to change specifications, colours and prices of the models and items illustrated and described in this publication at any time. For the latest details always consult your Ford Dealer. **Optional equipment.** Throughout this publication, wherever a feature is described as being an 'Option' or 'Option Fitment/Pack' etc, you should assume that it will be at extra cost to the base vehicle, unless specifically stated to the contrary. All models and colour combinations are subject to availability. **Note.** Some images portrayed are of a pre-production model and/or are computer generated, therefore, the design/features on the final version of the vehicle may differ in various respects. In addition, some of the features shown on the vehicles may be optional. **Note.** This brochure contains both original Ford accessories as well as a range of products from our suppliers. **+** The identified accessories are carefully selected third party supplier branded accessories which do not come with a Ford warranty but are instead covered by the third party supplier's own warranty, the details of which can be obtained from your Ford Dealer. **Note.** The Bluetooth® word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Ford Motor Company is under licence. The iPod word mark and logos are the property of Apple Inc. Other trademarks and trade names are those of their respective owners. **Note.** Some driver assistance features and safety features described in this brochure are designed to function using sensors, whose performance may be affected under certain weather or environmental conditions.

**The Government fuel figures** do not express or imply any guarantee of the fuel consumption of any particular vehicle. The vehicles themselves have not been tested and there are inevitably differences between individual vehicles of the same model. In addition, a vehicle may incorporate particular modifications. Furthermore, the driver's style and road and traffic conditions, as well as the extent to which the vehicle has been driven and the standard of maintenance, will affect its fuel consumption. **Insurance groups** are only as recommended by the Association of British Insurers. You should always consult your insurance adviser for confirmation.



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